

**Date:** 2/23/2015

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## **Proposed – MTAC Workgroup or Task Team Form**

**Type:** Work Group

**Title:** Improving Accuracy and Use of UAA Reason Codes

**Expected Date of Completion:** 5/1/2015

**Originator:** Sharon Harrison, First-Class Mail MTAC Industry Leader

**Statement:** This workgroup is tasked with reviewing UAA Reason Codes. Focus will be on making recommendations for improvements to the definitions, refinements, and changes to codes and/or processes and procedures in an effort to improve the accuracy, application, and use of UAA Reason Codes in order to reduce undeliverable mail, saving USPS and mailer costs associated with addressing and delivery.

**Classes Impacted:**

☒ First-Class

☒ Periodicals

☒ Standard Mail

☒ Package Services

**Impact on Other Issues/Procedures:** Delivery Operations, Address Change Service, List Processing, Secure Destruction, Move Update Compliance

**Desired Results:** Improve accuracy and make actionable the UAA Reason Code data returned by USPS and provided to mailers in order to improve the quality /root cause of reason codes to help further automate appropriate actions from the overall mail supply chain.

**Area of Focus:** Visibility & Service Performance Measurement

**Recommended Sponsors:** Industry – Sharon Harrison

Industry – Lisa Bowes

USPS – Robert Cintron

USPS – Jim Wilson

## Recommended Leaders:

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